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(Securities Code: 4396)

September 8, 2022

To our shareholders:

Ryoji Koshimizu  
Representative Director  
**System Support Inc.**  
9F Rifare Bldg., 1-5-2 Honmachi,  
Kanazawa-shi, Ishikawa

## Notice of the 43rd Annual General Meeting of Shareholders

We are pleased to announce the 43rd Annual General Meeting of Shareholders of System Support Inc. (the “Company”), which will be held as described below.

However, with regard to this year’s Annual General Meeting of Shareholders, having taken into account the risk of infection by the novel coronavirus, and the safety and security of our shareholders, we humbly request that, if at all possible, you forgo attending the venue on the day.

You may exercise your voting rights either by postal mail (voting form) or electronically (via the Internet, etc.). Please review the “Reference Documents for the General Meeting of Shareholders” attached below. We request that you exercise your voting rights no later than 6:00 p.m., Monday, September 26, 2022 (JST).

**1. Date and Time:** Tuesday, September 27, 2022, at 10:00 a.m. (JST) (Reception scheduled to open at 9:30 a.m.)

**2. Venue:** Ishikawa Prefectural Bunkyo Hall, 1F Hall  
10-5 Oyamamachi, Kanazawa-shi, Ishikawa  
\* Please note that the venue may be changed. In that case, such changes will be posted on the Company’s website (Japanese only).  
The Company’s website: <https://www.sts-inc.co.jp/ir/index.html>

### 3. Purpose of the Meeting:

#### Matters to be reported

1. The Business Report and the Consolidated Financial Statements for the 43rd fiscal year (from July 1, 2021 to June 30, 2022), and the results of audits of the Consolidated Financial Statements by the Financial Auditor and the Audit & Supervisory Committee
2. The Non-consolidated Financial Statements for the 43rd fiscal year (from July 1, 2021 to June 30, 2022)

#### Matters to be resolved

- Proposal No. 1** Appropriation of Surplus
- Proposal No. 2** Amendment to the Articles of Incorporation
- Proposal No. 3** Election of Four Directors Who Are Not Audit & Supervisory Committee Members
- Proposal No. 4** Election of Three Directors Who Are Audit & Supervisory Committee Members

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For those attending the meeting on the day, please submit the enclosed voting form at the reception desk of the meeting.

## Reference Documents for the General Meeting of Shareholders

### Proposal No. 1 Appropriation of Surplus

The Company has positioned the return of profits to shareholders as a key management priority. While strengthening operational structures and securing the internal reserves required for the future development of the business, our basic policy is to maintain a stable dividend, and to work to further raise the dividend to a level commensurate with the level of performance and profits.

In line with the aforementioned policy, the Company has given consideration to matters including the business performance of the fiscal year and future business development, and it proposes to pay a year-end dividend of ¥13 per share for the fiscal year. Accordingly, including the interim dividend of ¥12, the annual dividend will total ¥25 per share.

1. Type of dividend property  
To be paid in cash.
2. Allotment of dividend property and their aggregate amount
  - (1) ¥13 per common share of the Company
  - (2) Total dividends: ¥134,652,401
3. Effective date of dividends of surplus  
September 28, 2022

**Proposal No. 2**      Amendment to the Articles of Incorporation

1. Reasons for the proposal

The Company proposes to make the following changes to its Articles of Incorporation, in conjunction with the revised provisions provided for in the proviso to Article 1 of the Supplementary Provisions of the Act Partially Amending the Companies Act (Act No. 70 of 2019), which came into effect on September 1, 2022, and the introduction of the system for providing informational materials for the general meeting of shareholders in electronic format.

- (1) The proposed Article 15 (Measures, Etc. for Providing Information in Electronic Format), Paragraph 1 is to be newly established as the Company will be obliged to stipulate in its Articles of Incorporation that it will take measures for providing information that constitutes the content of reference documents for the general meeting of shareholders, etc. in electronic format.
- (2) The proposed Article 15 (Measures, Etc. for Providing Information in Electronic Format), Paragraph 2 is to be newly established to allow the Company to limit the scope of matters that are to be included in the paper copy to be sent to shareholders who have requested such issuance to the scope specified by Ordinance of the Ministry of Justice, with respect to those matters for which measures for providing information that constitutes the content of reference documents for the general meeting of shareholders, etc. in electronic format are to be taken.
- (3) Article 15 of the current Articles of Incorporation (Internet Disclosure and Deemed Provision of Reference Documents of the General Meeting of Shareholders, Etc.) will be deleted since they will no longer be required once the introduction of the system for providing informational materials for the general meeting of shareholders in electronic format is introduced.
- (4) Supplementary provisions are to be established concerning the effectiveness of the deleted provisions stated above. These supplementary provisions shall be deleted after the specified date.

2. Details of the amendments

The details of the amendments are as follows.

(Proposed amendments are underlined.)

| Current Articles of Incorporation   | Proposed Amendments  |
|---|--|
| <p><u>Article 15. (Internet Disclosure and Deemed Provision of Reference Documents of the General Meeting of Shareholders, Etc.)</u></p> <p><u>With respect to the convocation of a general meeting of shareholders, if the Company discloses information that is to be stated or indicated in the reference documents of the general meeting of shareholders, business report, financial statements and consolidated financial statements through the internet in accordance with the provisions prescribed by the Ordinance of the Ministry of Justice, it may be deemed that the Company has provided this information to shareholders.</u></p> <p style="text-align: center;">(Newly established)</p> | <p style="text-align: center;">(Deleted)</p> <p><u>Article 15. (Measures, Etc. for Providing Information in Electronic Format)</u></p> <p><u>1. When the Company convenes a general meeting of shareholders, it takes measures for providing information that constitutes the content of reference documents for the general meeting of shareholders, etc. in electronic format.</u></p> <p><u>2. Among items for which the measures for providing information in electronic format will be taken, the Company shall not be required to state all or some of those items designated by the Ministry of Justice Order from statements in the paper-based documents to be delivered to shareholders who requested the delivery of paper-based documents by the record date of voting rights.</u></p> |

| Current Articles of Incorporation  | Proposed Amendments   |
|--|---|
| <p style="text-align: center;">Supplementary Provision</p> <p>Article 1. (Text omitted)</p> <p style="text-align: center;">(Newly established)</p> | <p style="text-align: center;">Supplementary Provisions</p> <p>Article 1. (Unchanged)</p> <p><u>Article 2. (Transitional Measures for Providing Informational Materials for the General Meeting of Shareholders in Electronic Format)</u></p> <p><u>1. Article 15 of the Articles of Incorporation (Internet Disclosure and Deemed Provision of Reference Documents for the General Meeting of Shareholders, Etc.) shall remain effective regarding any general meeting of shareholders held on a date within six months from September 1, 2022.</u></p> <p><u>2. The provisions of this article shall be deleted on the date when six months have elapsed from September 1, 2022 or three months have elapsed from the date of the general meeting of shareholders in the preceding paragraph, whichever is later.</u></p> |

**Proposal No. 3** Election of Four Directors Who Are Not Audit & Supervisory Committee Members

The terms of office of all four Directors who are not Audit & Supervisory Committee Members will expire at the conclusion of this meeting.

Therefore, the Company proposes the election of four Directors who are not Audit & Supervisory Committee Members.

In addition, with regard to this proposal, the outcome of deliberations by the Audit & Supervisory Committee of the Company in relation to the execution of business, insights, and abilities, etc. of the candidates was that all of them were deemed well suited to the role.

Candidates for the role of Director who is not an Audit & Supervisory Committee Member are as follows:

| No. | Name            | Current positions        | Attributes |
|-----|-----------------|--------------------------|------------|
| 1   | Ryoji Koshimizu | Representative Director  | Reelection |
| 2   | Kenji Suzuki    | Senior Managing Director | Reelection |
| 3   | Mitsuru Noto    | Senior Managing Director | Reelection |
| 4   | Naoyuki Morita  | Director                 | Reelection |

| No. | Name<br>(Date of birth)  | Career summary (Including position and responsibility in the Company, and significant concurrent positions outside the Company)   | Number of the Company's shares owned |
|-----|--|---|--------------------------------------|
| 1   | <p>Ryoji Koshimizu<br/>(May 15, 1956)</p> <p>Reelection</p> <p>Attendance at Board of Directors meetings<br/>20/20</p> | <p>Apr. 1979      Joined ROYAL HOLDINGS Co., Ltd.</p> <p>Oct. 1980      Joined the Company</p> <p>Sept. 1990      Senior Managing Director</p> <p>Sept. 1994      Representative Director (current position)</p> <p>(Responsibility)</p> <p>Internal Auditing Office and Administrative Planning Department</p> <p>(Significant concurrent positions outside the Company)</p> <p>Chairman of Ishikawa Information System Association</p> <p>Representative Director and Chairman of eNet Solutions Co., Ltd.</p> <p>Representative Director and Chairman of STS-MEDIC Inc.</p> <p>Representative Director and Chairman of ACROSS Solutions, Inc.</p> <p>Director of STS Innovation, Inc.</p> <p>Director of STS Innovation Canada Inc.</p> <p>Reasons for nomination as candidate for Director</p> <p>As Representative Director, Ryoji Koshimizu has directed the management over many years and under his strong leadership the Group has achieved continuous growth. The Company judges that, in addition to leveraging his extensive experience and achievements as a manager to take responsibility for supervision and governance of the whole of management, he is capable of leading the organization to steadily achieve sustainable growth, and accordingly it has designated him a candidate for reelection as Director.</p> | 278,000 shares                       |
| 2   | <p>Kenji Suzuki<br/>(May 2, 1948)</p> <p>Reelection</p> <p>Attendance at Board of Directors meetings<br/>20/20</p>     | <p>Jan. 1970      Joined Recruit Holdings Co., Ltd.</p> <p>Oct. 1996      Joined NOS Co., Ltd</p> <p>Jan. 2005      Joined INX Co., Ltd</p> <p>May 2006      Joined the Company</p> <p>Sept. 2009      Director</p> <p>Sept. 2012      Managing Director</p> <p>July 2016      Senior Managing Director (current position)</p> <p>(Responsibility)</p> <p>Tokyo Branch Office, Nagoya Branch Office, Future Innovation Business Unit, AMO Promotion Department, and DX Promotion Department</p> <p>(Significant concurrent positions outside the Company)</p> <p>Director and Chairman of T4C Co., Ltd.</p> <p>Reasons for nomination as candidate for Director</p> <p>Kenji Suzuki has been intimately familiar with the industry for many years, and possesses extensive experience and broad insights in that regard. Since joining the Company, he has helped to realize the growth strategy and raise corporate value, primarily through his efforts in the operating divisions and in human resources. The Company judges that, in addition to utilizing his extensive experience and strong leadership to drive the business activities of the Group as a whole, he is capable of implementing appropriate supervision of management, and accordingly it has designated him a candidate for reelection as Director.</p>          | 110,000 shares                       |

| No. | Name<br>(Date of birth)  | Career summary (Including position and responsibility in the Company, and significant concurrent positions outside the Company)  | Number of the Company's shares owned |
|-----|--|--|--------------------------------------|
| 3   | Mitsuru Noto<br>(December 7, 1959)<br><br>Reelection<br><br>Attendance at Board of Directors meetings<br>20/20 | <p>Apr. 1978      Joined HOKURIKU COMPUTER SERVICE CO., LTD.</p> <p>Dec. 1982      Joined the Company</p> <p>Sept. 1995      Director</p> <p>Sept. 2004      Managing Director</p> <p>Sept. 2012      Senior Managing Director (current position)</p> <p>(Responsibility)<br/>Kanazawa Branch Office, Osaka Branch Office, and Product Business Unit</p> <p>(Significant concurrent positions outside the Company)<br/>Director of ACROSS Solutions, Inc.<br/>Director and CFO of STS Innovation, Inc.<br/>Director and CFO of STS Innovation Canada Inc.</p> <p>Reasons for nomination as candidate for Director<br/>After initially working in development roles, Mitsuru Noto has been engaged for many years in company management as a Director of the Company, an area in which he possesses extensive experience and knowledge. In addition to putting in place a platform for business expansion in Japan and overseas, and driving growth, he has contributed to the creation of new corporate value for the Group through such initiatives as conceiving and commercializing new products. The Company judges that, in addition to accelerating growth strategies by means of his ability to get things done, he is capable of leading the organization to achieve sustainable growth, and accordingly it has designated him a candidate for reelection as Director.</p> | 170,000 shares                       |
| 4   | Naoyuki Morita<br>(March 25, 1961)<br><br>Reelection<br><br>Attendance at Board of Directors meetings<br>20/20 | <p>Apr. 1981      Joined Kinjohro Co., Ltd.</p> <p>Feb. 1987      Joined the Company</p> <p>Sept. 2009      Director (current position)</p> <p>(Responsibility)<br/>Management Headquarters</p> <p>(Significant concurrent positions outside the Company)<br/>None</p> <p>Reasons for nomination as candidate for Director<br/>After initially working in development roles, Naoyuki Morita has for many years been in charge of the administration departments, an area in which he possesses extensive experience and knowledge. In addition to rolling out and strengthening the compliance and corporate governance systems of the Group, he has contributed to improving the financial position of the Company and to establishing a thorough framework of risk management. The Company judges that, in addition to maintaining and enhancing the soundness and transparency of management, he is capable of implementing further improvements to corporate governance, and accordingly it has designated him a candidate for reelection as Director.</p>   | 70,000 shares                        |

- (Notes)
1. The number of the Company's shares owned by each candidate uses the figure for the end of the period under review (June 30, 2022).
  2. There is no special interest between any of the candidates and the Company.
  3. The Company has entered into a directors and officers liability insurance policy as provided for in Article 430-3, paragraph (1) of the Companies Act with an insurance company. The policy includes all the Directors as the insureds and covers their losses. If each candidate is elected and assumes the office as Director, the candidate will continue to be included as an insured in the policy. In addition, when the policy is renewed, the Company plans to renew the policy with the same terms.

**Proposal No. 4** Election of Three Directors Who Are Audit & Supervisory Committee Members

The terms of office of three Directors who are Audit & Supervisory Committee Members will expire at the conclusion of this meeting.

Therefore, the Company proposes the election of three Directors who are Audit & Supervisory Committee Members.

In addition, the consent of the Audit & Supervisory Committee has been obtained for this proposal.

Candidates for the role of Director who is an Audit & Supervisory Committee Member are as follows:

| No. | Name           | Current positions   | Attributes                     |
|-----|----------------|---|--------------------------------|
| 1   | Kenji Takai    | Director and full-time Audit & Supervisory Committee Member | Reelection                     |
| 2   | Kunio Hirosaki | Outside Director and Audit & Supervisory Committee Member   | Reelection Outside Independent |
| 3   | Sayo Asou      | Outside Director and Audit & Supervisory Committee Member   | Reelection Outside Independent |

Reelection Candidate for Director to be reelected

Outside Candidate for outside Director

Independent Candidate for independent officer



| No. | Name<br>(Date of birth)   | Career summary (Including position and responsibility in the Company, and significant concurrent positions outside the Company)   | Number of the Company's shares owned |
|-----|---|---|--------------------------------------|
| 1   | <p style="text-align: center;">Kenji Takai<br/>(November 20, 1956)</p> <p style="text-align: center;">Reelection</p> <p style="text-align: center;">Attendance at Board of Directors meetings<br/>20/20</p> <p style="text-align: center;">Attendance at Audit &amp; Supervisory Committee meetings<br/>15/15</p>                               | <p>Apr. 1979      Joined ROYAL HOLDINGS Co., Ltd.</p> <p>Mar. 1990      Joined the Company</p> <p>July 2013      Branch Office Manager of Nagoya Branch Office</p> <p>Sept. 2015      Audit &amp; Supervisory Board Member</p> <p>Sept. 2016      Director and full-time Audit &amp; Supervisory Committee Member (current position)</p> <p>(Significant concurrent positions outside the Company)</p> <p>Audit &amp; Supervisory Board Member of eNet Solutions Co., Ltd.</p> <p>Audit &amp; Supervisory Board Member of T4C Co., Ltd.</p> <p>Audit &amp; Supervisory Board Member of STS-MEDIC Inc.</p> <p>Audit &amp; Supervisory Board Member of ACROSS Solutions, Inc.</p> <p>Reasons for nomination as candidate for Director who is an Audit &amp; Supervisory Committee Member</p> <p>Kenji Takai has a background in directing operating divisions as the person in charge of the branch office, and has driven growth for both the Company and the Group while making significant contributions to raising the Group's corporate value. The Company judges that he will leverage his knowledge, experience, and broad insights that make use of his familiarity with the industry to supervise management of the Company appropriately and fairly, and accordingly it has designated him a candidate for reelection as Director who is an Audit &amp; Supervisory Committee Member.</p> | 70,000 shares                        |
| 2   | <p style="text-align: center;">Kunio Hirosaki<br/>(February 4, 1954)</p> <p style="text-align: center;">Reelection<br/>Outside<br/>Independent</p> <p style="text-align: center;">Attendance at Board of Directors meetings<br/>20/20</p> <p style="text-align: center;">Attendance at Audit &amp; Supervisory Committee meetings<br/>15/15</p> | <p>Apr. 1972      Joined The Hokkoku Bank, Ltd.</p> <p>June 2006      Executive Officer</p> <p>June 2008      Director and Executive Officer</p> <p>June 2010      Managing Director and Executive Officer</p> <p>June 2011      Full-time Audit &amp; Supervisory Board Member (Retired in June 2015)</p> <p>Sept. 2016      Outside Director and Audit &amp; Supervisory Committee Member of the Company (current position)</p> <p>(Significant concurrent positions outside the Company)</p> <p>Operating Officer of CHUOU SEKKEI ENGINEERING</p> <p>Director and General Manager of Business Division of Hakusan Senami Company Limited</p> <p>Reasons for nomination as candidate for outside Director who is an Audit &amp; Supervisory Committee Member and overview of expected role</p> <p>Kunio Hirosaki has extensive experience and broad insights derived from his background in important roles in the financial industry, and has commented as appropriate on the management of the Company from a neutral and objective viewpoint. Taking into account these achievements, the Company has designated him a candidate for reelection as Director who is an Audit &amp; Supervisory Committee Member in order that he may continue to leverage his experience and knowledge for the benefit of the management of the Company.</p>  | 20,000 shares                        |

| No. | Name<br>(Date of birth)   | Career summary (Including position and responsibility in the Company, and significant concurrent positions outside the Company)  | Number of the Company's shares owned |
|-----|---|--|--------------------------------------|
| 3   | Sayo Asou<br>(October 26, 1975)<br><br>Reelection<br>Outside<br>Independent<br><br>Attendance at Board of<br>Directors meetings<br>20/20<br><br>Attendance at Audit &<br>Supervisory Committee<br>meetings<br>15/15 | <p>Oct. 2006 Registered as an attorney at law (59th legal apprentice)</p> <p>Oct. 2006 Joined Tanaka Legal Professional Corporation</p> <p>Oct. 2011 Representative of Asou Law Office (currently Kanazawa Aoba Law Office) (current position)</p> <p>Sept. 2016 Outside Director and Audit &amp; Supervisory Committee Member of the Company (current position)</p> <p>(Significant concurrent positions outside the Company)</p> <p>Representative of Kanazawa Aoba Law Office</p> <p>Member of External Evaluation Committee, Credit Guarantee Corporation of Ishikawa Prefecture</p> <p>Member of Public Works Evaluation &amp; Oversight Committee, Ishikawa Prefectural Government Civil Engineering Department</p> <p>Member of Medical Safety Management &amp; Audit Committee, Kanazawa University Hospital</p> | 20,000 shares                        |
|     |   | <p>Reasons for nomination as candidate for outside Director who is an Audit &amp; Supervisory Committee Member and overview of expected role</p> <p>Sayo Asou has commented as appropriate on the management of the Company from the viewpoint of risk management and compliance, etc., based on her long years of experience as a lawyer and the perspective afforded by her expertise. She has never been involved in the management of a company in the past. However, taking into account these achievements, the Company has designated her a candidate for reelection as Director who is an Audit &amp; Supervisory Committee Member in order that she may continue to leverage her highly specialized insights for the benefit of the management of the Company.</p>  |                                      |

- (Notes)
1. Candidate Sayo Asou is listed in the Family Register under the name of Sayo Okano.
  2. The number of the Company's shares owned by each candidate uses the figure for the end of the period under review (June 30, 2022).
  3. There is no special interest between any of the candidates and the Company.
  4. Pursuant to the provisions of Article 427, paragraph (1) of the Companies Act, the Company has entered into agreements with Kenji Takai, Kunio Hirosaki and Sayo Asou to limit their liability for damages under Article 423, paragraph (1) of the same Act. The maximum amount of limited liability under these agreements shall be the minimum liability prescribed in Article 425, paragraph (1) of the Companies Act. If the reelection of Mr. Takai, Mr. Hirosaki and Ms. Asou is approved, the Company plans to renew the aforementioned agreements with them.
  5. Mr. Hirosaki and Ms. Asou are candidates for outside Director.
  6. Mr. Hirosaki and Ms. Asou are currently outside Directors who are Audit & Supervisory Committee Members of the Company, and at the conclusion of this meeting, their tenure will have been six years.
  7. The Company has submitted notification to the Tokyo Stock Exchange that Mr. Hirosaki and Ms. Asou have been designated as independent officers as provided for by the aforementioned exchange. If the reelection of Mr. Hirosaki and Ms. Asou is approved, the Company plans for their designation as independent officers to continue.
  8. The Company has entered into a directors and officers liability insurance policy as provided for in Article 430-3, paragraph (1) of the Companies Act with an insurance company. The policy covers losses to be borne by the insureds, including Directors who are Audit & Supervisory Committee Members. If each candidate is elected and assumes the office as Director, the candidate will continue to be included as an insured in the policy. In addition, when the policy is renewed, the Company plans to renew the policy with the same terms.